



Questionnaire of satisfaction

where do you live ?

Numbers of children in a family.....

Age of the children :

- Which Tapis à pois do You frequent ?

QUILLAN

ESPERAZA

PUIVERT

- did you know about LAEP before to come to the Tapis à Pois ? YES 😊 NO 😞

- When you arrived to the Tapis à Pois did you have some specific needs for your children ?

YES NO

If yes : do you found in the Tapis à Pois what you needed ? :

.....
.....

- Are you satisfied of the Tapis à pois welcoming ?

😞	😞	😞	😊	😊
absolutely not	not really	just a little	satisfied	Very satisfied

Tell us if we can do better :

.....

- Do you think there are enough session ? YES NO

- Day and time are they convenient for you ? YES NO

Which day could be convenient for you ? :

.....

- How did you discover « le tapis à pois » ?

PMI Newspaper Flyers Facebook Someone you know

Other :

- Can we do more communication about this service ? YES NO

😞	😞	😞	😊	😊



Questionnaire in English

If not do you have any idea for a better communication.....

.....

- Are you satisfied with the equipment: books toys etc

☹	☹	☹	☺	☺

If yes can you tell us why ? toys suitable for children, different toys than at home

number of toys new toys Toys suitable for children development other

Precise :

If not do you have any suggestion ?.....

- the place is it convenient for you ? (space,décoration, arrangement...)

YES NO

If not, how can we do better :

- Are you interested to have an evening meeting with us ?

YES NO

Subjet.....

- Would you like to join us for some action?

YES NO

If yes: give us your phone number or email adress:

- Do you think the welcoming is reassuring ? YES NO

If no do you have any suggestion ?

.....

- Would you recommend le LAEP to your acquaintance ?

YES NO

Do you have any comment ?

.....
.....

Tank's a lot for your participation
Put this form in the box